



Guidelines for Overton Street Volunteers

Thank you for being an Overton Street Volunteer and helping your neighbours through this Coronavirus situation.

You will be a point of contact for residents in your street who are self-isolating and need some help.

As a Street Volunteer the help you can provide is to

- Collect shopping for residents from shops in Overton Village
- Collect prescriptions from the village chemist
- Deliver post to a letter box or the Post Office in Overton
- Arrange for telephone support/encouragement for the self-isolator, if required, by emailing overtoncares@gmail.com with neighbour's name and phone number

You will NOT need to enter a resident's home. You will leave items on the resident's doorstep. To keep you and them safe.

We have devised forms to be filled in for money handling. Payments can be by cash or cheque. Card payments can be made by phone Turners Butchers, for you to collect prepaid shopping. At present the Co-op, grocers and bakers aren't able to offer this.

Please arrange to collect cash and cheques from your neighbour in an envelope in an agreed place, and if possible ask for 2 receipts for the shopping or prescription, one to attach to the form, and another for your own record keeping and safety. Or copy the receipt.

When handling anything from another home please remember to wear gloves and spray with sanitiser.

If any medical assistance is required by your neighbours, they must contact NHS 111

If you have a concern or question, or we can help with anything please contact us using the email address overtoncares@gmail.com and we will get back to you as soon as possible.

Thanks for all your help

Overton Cares

A group of local volunteers representing Overton Business Association, Overton Churches Together, Overton Parish Council, Open Overton & the Voluntary Sector